

# Ruralinzone Broadband Service Agreement

## Farmlands Shareholder Information

Farmlands Shareholder Name: \_\_\_\_\_  
 Shareholder Number: \_\_\_\_\_ Contact Name: \_\_\_\_\_  
 Installation Address: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_ (H) \_\_\_\_\_ (W) \_\_\_\_\_ (M)  
 \*Email: \_\_\_\_\_ Fax: \_\_\_\_\_

\*you may be able to retain this address. Check with your current ISP.

## Monthly Service Plan

All service plans are for a minimum 24 month contract period. If the service is terminated before the end of the 24 month term, then there is a \$299.00 equipment recovery fee. There is no recovery fee after 24 months for Farmlands shareholders. Excess data is charged at 10 cents per MegaByte. All pricing excludes GST.

The plan you have ordered is: **(please circle one)**

| Farmlands Cardholder Pricing | 500MB   | 1GB     | 2GB      | 3GB      | 4GB      | 5GB      |
|------------------------------|---------|---------|----------|----------|----------|----------|
| 256/64Kbps                   | \$39.95 |         |          |          |          |          |
| 512/128Kbps                  | \$47.00 | \$55.00 | \$77.00  | \$91.00  | \$106.00 | \$120.00 |
| 1M/256Kbps                   |         | \$85.00 | \$108.50 | \$123.00 | \$138.00 | \$153.00 |

## Installation

Farmlands Shareholders Special Installation Rate: \$150\*

### **\*Standard Installation includes:**

- An installation site within 40kms of an authorised installer
  - There after per km charge of \$1.15
  - Equipment ownership is retained by Tuaropaki Communications Ltd
  - Installation using a standard roof mount,
  - A 96cm, 1m or 1.2m satellite antenna
- Note: the installation site must be easily accessible by a service vehicle*

## Email Account Information

All plans include two email accounts. You may be able to use your existing email address. Your installer will let you know. If this is not possible, please note the alternative addresses you would like to use below.

\_\_\_\_\_ @ruralinzone.net  
 \_\_\_\_\_ @ruralinzone.net

**Note:** *Inappropriate email addresses will not be accepted*

Access to your email account is possible from ANY internet connection using the following internet address:  
<http://mail.ruralinzone.net/webmail>

**Free AcceleNet for 1 year** - AcceleNet is a software-only optimisation tool for your broadband connection that enhances download speeds and can save your precious data allowance.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Please send this form to Farmlands Trading Society Limited,  
 Private Bag 9004, Hastings.  
 Attn: Ruralinzone, Fax: (06) 873 8190 or Ph: (06) 873 1090**

Please see the terms and conditions of this service agreement overleaf. For general internet usage terms and conditions visit <http://www.farmlands.co.nz/farmlands-card/rural-inzone>

## TERMS AND CONDITIONS

**PLEASE READ THESE TERMS AND CONDITIONS OF SERVICE ("SERVICE AGREEMENT") CAREFULLY.**

**THE CUSTOMER AGREES TO BE BOUND BY THIS SERVICE AGREEMENT AND ACCEPTS ITS TERMS AND CONDITIONS.**

This Service Agreement is a legal contract between the Share Holder and Inzonecorp. The Customer accepts this Service Agreement by signing the agreement. The terms and conditions of this Service Agreement are subject to change without prior notice, except that the terms and conditions posted on the Site at the time the Customer initially places or modifies an order will govern the order in question.

This Service Agreement constitutes the entire agreement between the Share Holder and Inzonecorp relating to the purchase or sale of goods or services.

The service provided under this agreement is for broadband connectivity and email. Any work required to integrate this to other computer applications and local networks is additional. It may be carried out by an Inzonecorp authorised installer and will be charged separately. Wireless routers purchased by the Share Holder from Inzonecorp are fully supported. Third party hardware, including wireless routers, purchased from other sources can not be guaranteed to be compatible with the satellite network and are not supported by Inzonecorp. Assistance with configuration of these devices is charged at \$80 an hour plus GST. The charges for the Ruralinzone service include all rental charges for the customer premise equipment. Inzonecorp retains ownership of the customer premise equipment.

The monthly fees are charged in arrears to your Farmlands account at the commencement of each 30 day billing period. Farmlands reserves the right to disconnect your access to the service wherever you fail to make payments owing to Farmlands by their due date and to also recover the equipment.

Inzonecorp services are capable of downloading significant volumes of data. It is the customers responsibility to monitor data usage, however Inzonecorp will provide you with login information to access your data usage via the internet. An email will also be sent when usage is at 80% of your plan to the email address provided to Farmlands. You are particularly warned that subscriptions to news groups and downloading of multimedia and music files can increase data usage. It is suggested that users have current & updated Virus protection software located on their computer device. Inzonecorp's Fair Access Policy applies to the Ruralinzone broadband service. The fair access policy can be found at [www.inzonecorp.com/](http://www.inzonecorp.com/)

Prices outlined in this contract are those payable to Farmlands. Inzonecorp maintains the usual definitions of data transfer quantity as is usual in the telecommunications industry. For billing purposes, a Gigabyte is one thousand Megabytes, a Megabyte is 1024,000 bytes and a byte is eight bits.

For the purpose of this contract, your upload and download limit is defined as your data allowance. Additional megabytes will be charged at 10 cents per megabyte, excl. GST. Unused megabytes included in the monthly fee are forfeited and will not be transferred or credited into any following month.

This contract must be signed and returned to Farmlands before installation and service will commence. Payment for the install is due after the install has taken place. This will be included in the next months billing cycle. The first months plan is also payable on the same date.

All service plans are for a minimum 24 month contract period. If the service is terminated before the end of the 24 month term, then there is a \$299 equipment recovery fee plus extra travel.

All pricing subject to change. For all prices, services and offers, Inzonecorp reserves the right to make adjustments due to changing market conditions, service discontinuation, manufacturer price changes, errors in advertisements and other extenuating circumstances.

\* Inzonecorp is a division of Tuaropaki Communications Ltd

### **Additional Costs:**

- Site access and distance more than 40 km from authorized Installer**
- Site survey**
- Installation of non-standard equipment**
- Non standard pole or building mounts**
- Security fencing or other alterations to property**
- Council or building permits**
- Authorisation from Body Corporate organizations**