



Z and Caltex: New shareholder offer at truck stops

FAQs for Farmlands shareholders

What's changing?

Z truck stop and Caltex truck stop diesel prices are changing to offer one and the same discount.

We've negotiated an exclusive truck stop shareholder price. In short, you can now buy diesel for the one competitive price at any Z or Caltex truck stop, across New Zealand.

When does this come into effect?

Tuesday 21st May

Where is Farmlands Card accepted for trucks or diesel vehicles?

As well as retail service stations* Farmlands Card is accepted at these stand-alone commercial diesel sites:

- Z truck stops
- Caltex truck stops
- Farmlands Fuel stops

How will I know what the shareholder price is?

The rebate will not be visible at the truck stop pump (or point of sale). You will only see the final charged price on your monthly Farmlands statement (as per before). On this you will see pricing and rebate information, alongside the amount of litres purchased.

What is a National List Price?

This is the name for one of Z's pricing mechanisms, which is only offered to a core group of key partners (NB: this is just one of their commercial pricing mechanisms).

This National List Price for Diesel is subject to change each week.

Where can I see that base price?

Z will communicate their weekly National List Price for Diesel to Farmlands. We will then send a pricing update email to interested shareholders. If you wish to receive this update, please enter your details on the [e-form](#).

What are the key points?

- You will only see the final charged price on your monthly Farmlands statement. So, you should ignore the visible pump price.



CALTEX



- This offer has been **negotiated by Farmlands to provide an exclusive truck stop deal for shareholders.**
- This change makes diesel purchasing more streamlined – as it provides the same shareholder discount no matter where you are in New Zealand^π and which branded truck stop you use (Z or Caltex).

^π Excluding Auckland which has a regional-specific fuel tax added.

Is this deal exclusive to Farmlands shareholders?

Yes. Only shareholders using their Farmlands Card or linked fuel cards qualify for this exclusive offer.

What is a fuel-only card and is this incorporated in the change?

Fuel-only cards are aimed at those shareholders who want their employees to be able to access the same fuel and diesel discounts they do. So yes, this type of card is included in the new truck stop diesel price change.

Note: A fuel-only card is linked to your Farmlands Account and does not allow your staff member to access other discounts. It can be set up with limits too. Find out more at www.farmlands.co.nz/cardfuel

By using my Farmlands Card at truck stops can I earn Choices Rewards and does it count towards Bonus Rebate?

Yes. You will earn 1 Choices Rewards Point for every \$50.00 (incl. GST) spent on fuel using your Farmlands Card. www.farmlands.co.nz/choices

Are there restrictions to be aware of?

Yes:

- Fly Buys and Airpoints Dollars cannot be earned when you use your Farmlands Card or linked fuel card, due to existing commercial arrangements.
- You cannot use your Farmlands Card and AA Card together.

What's the story with Farmlands Fuel stops?

This offer is not changing. Shareholders will still save **12c per litre** off the advertised pump price of diesel at a Farmlands Fuel stop.

Why is this affecting both Z and Caltex brands?

They are owned by the same company.



** What is the Farmlands Card-offer at service stations and non-truck stops?*

Use your Farmlands Card at any Challenge, Z, or Caltex service station (retail) to save **12c per litre off the advertised pump price.**

Remember:

- Savings appear as a rebate on your monthly Farmlands Account statement, not as a discount at the time of purchase.
- You can also use your Farmlands Card for in-store purchases but there is no rebate on these items.
- The fuel discount can be used in conjunction with other offers from Farmlands Fuel (e.g., Gulf Oil and lubricant deals for shareholders).

Who should I contact if I have any other questions?

Please call our Customer Care team on 0800 200 600 or ask@farmlands.co.nz